
The original instrument and the following digest, which constitutes no part of the legislative instrument, were prepared by Dawn Romero Watson.

DIGEST

Proposed law provides that the division of administration shall develop a comprehensive plan for the creation of regional governmental service centers as a "one-stop shop" for state services. The plan shall:

- (1) Establish regional boundaries.
- (2) Identify state services which shall be delivered through the centers.
- (3) Require that each agency that administers such services organize itself structurally for the delivery of services along such uniform regional boundaries and incorporate the structure and delivery into its strategic plans.
- (4) Establish the appropriate number of governmental service centers to be located in each region, depending on regional population, infrastructure, and use demands.
- (5) Either name or establish a process for selecting the owner and operator of the centers.
- (6) Determine the most suitable real estate property currently owned or leased by a state agency to be the site of the center and establish a process for transfer of such property to the operator.
- (7) Provide a process and guidelines for agencies to contract with the operator of the center to provide services or to rent space within the center to provide services.
- (8) Provide a long-term plan and strategy to annually increase services to be delivered through the centers.
- (9) Provide a process for addressing surplus property and the reduction in personnel as services are consolidated into the centers.

Proposed law provides that on or before February 15, 2011, the division shall submit the comprehensive plan to the Joint Legislative Committee on the Budget for approval.

Proposed law provides that a copy of the report shall also be submitted to the Commission on Streamlining Government.

Proposed law provides that annually, beginning on February 1, 2012, the division shall issue a report to the Joint Legislative Committee on the Budget detailing the status of the implementation of the comprehensive plan until such time as the centers are fully operational.

Provides that the update shall indicate progress in the establishment of the centers and the services provided as well as obstacles to further development and implementation of a consolidated state service delivery system. Provides that the updates shall also include overall quality of service measurements and any efficiencies and cost savings which may be realized.

Proposed law provides that the commissioner of administration shall not approve a new lease or the renewal of any lease or approve a purchase for agency housing space that is in conflict with the comprehensive plan without approval of the Joint Legislative Committee on the Budget. Provides that for state-owned property used for the delivery of state services that is not designated as a center, the commissioner may require that such property be sold once services are transferred to the center.

Proposed law authorizes the commissioner to adopt all necessary standards and guidelines to implement the provisions of proposed law.

Effective August 15, 2010.

(Adds R.S. 39:248)